

Peo Engström
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CV

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Areas of expertise

Problem management and analysis

My training in math and physics have given me vast problem solving skills and the ability to take in new information and knowledge quickly.

Leadership skills

Military service have taught me the difference between good and bad leadership. I have successfully applied these skills while working with the student unions of Stockholm during the Nobel banquet when I was in charge of 95 ushers and stewards.

IT skills

Computers and electronics are a second nature two me. I enjoy programming in my spare time as well as web development and computer security. I also assemble my own hardware and I can build small networks.

Social skills

My previous experience working with student unions and as a customer service rep have given me the opportunity to get to know a variety of different people, and so far I haven't met anyone whom I don't get along with.

Education and training

Excellence in Customer Communication, Dale Carnegie, Stockholm Okt 2011
3 day training in customer service for effectiveness purposes.

Application development for Linux, ENEA, Stockholm Oct 2009
5 day overview course in open source development, software licensing and Intellectual Property .

Master of Science, Engineering Physics, Kungliga Tekniska högskolan, Stockholm 2002–2009
Majored in biological physics and medical engineering. Master thesis in computer science, "Interoperability between neuroinformatic tools"

Work experience

Support engineer, Enghouse Interactive AB, Stockholm Aug 2012–
3rd line support. Troubleshooting of customer's IP based telephony installations on Windows Server and Linux (CentOS) using the SIP and QSIG protocols.

Support engineer, Symsoft AB, Stockholm Aug 2009–
2nd and 3rd line support. Analysis and troubleshooting of mobile operators' online charging and messaging systems as well as bug identification and buxfixes. Also system and functionality tests on behalf of the clients needs. Aug 2012

Master steward, Stockholms Studentkårers Centralorganisation (SSCO) Jul 2007–
Responsible for planning and conducting several events, outings and lobby projects. Jun 2008

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Responsible for the training and leadership of the ushers at the Nobel banquet and Nobel prize ceremony. (about 100 subordinates)

International military service, *Swedish Expeditionary Force*

Oct 2001–
Jun 2002

Tour of duty in Kosovo as a support technician. Responsible for maintaining and repairing communications equipment as well as various electronics and other electric devices.

Honorary offices

President, *Masters of ceremonies council, SSCO*

Jul 2007–
Jun 2008

Responsible for organizing the joint party related activities among among 54 student unions of approximately 88 000 members.

Language and computer skills

<i>Swedish</i>	Mothers tongue	<i>MatLab</i>	Excellent skills	<i>Linux</i>	Excellent skills
<i>English</i>	Fluent	<i>LaTeX</i>	Excellent skills	<i>Oracle DB</i>	Basic skills
<i>German</i>	Basic skills	<i>IP networking</i>	Basic skills	<i>SIP</i>	Basic skills
<i>SQL</i>	Basic Skills	<i>Python</i>	Basic Skills	<i>PHP</i>	Basic Skills
<i>Windows Server</i>	Basic Skills	<i>UNIX (Solaris)</i>	Basic Skills	<i>HTML</i>	Basic Skills

Other

Drivers license

Class B, issued 2000-06-15.

Compulsory military service, *Norrbottnens Regemente, Boden*

Jun 2000–
Apr 2001

10 months training as a support technician and squad leader.